



TIE Kinetix FLOW Connector for Oracle Supply Chain Management Cloud

ORACLE Gold Partner

Integration
Solutions

TIE KINETIX
total integrated e-commerce

24/7 Integration Supported by a Team of EDI Experts

Our experience: We are qualified by the thousands of customers who use our integration services every day and the experience that over thirty years of intensive research and development provide.

“Outsourcing our Managed EDI services to TIE Kinetix has been one of the best business decisions that Clopay could have made.”

The Result: Our efforts continuously demonstrate real, honest and effective cost reductions for our customers and business partners who leverage our industry know-how and professional grade quality of service. Customers outsourcing their supply chain processes to TIE Kinetix benefit from the advantages of true eBusiness integration, conducting business electronically with any party regardless of the service or solution their business partners use.

How: We start by providing best customer service in the industry with over 98.7% overall customer satisfaction rate.

This is not by accident. We staff our North American and European support operations with a professionally trained and experienced group of integration experts. Our US support team headquarters is locally managed and operated in St. Paul, Minnesota. We have never outsourced any of our support operations

EDI Managed Services

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Top 3 Reasons to Choose EDI Managed Services:

1 Top Level Customer Service: The best customer service in the industry - 98.7% overall customer satisfaction rating. All based in St. Paul, Minnesota, USA.

2 10 + Years of Quality & Stability: The quality and stability of our technology platform. Our robust integration tool set has been developed for more than a decade and continues to serve some of the largest multi-national enterprises in business today.

3 Solution Scalability: The ability to provide our customers with the identical software tools if the business need outgrows that of an outsourced solution. TIE uses its commercially available and fully supported Business Integration Platform to connect our customers to their business partners as a service. As trading partner or application maps, profiles, and workflows are created for your business-specific environment, they are always available to the customer to utilize internally. The TIE Kinetix platform expands as your business needs dictate.

offshore and feel it is extremely crucial for businesses to trust that our solutions represent a seamless extension their own business process. When issues arise, our team is ready to serve 24/7. To understand how, just ask our customers.

Our services are customer centric and flexible.

For customers who require maximum performance and flexibility, TIE Kinetix applications can be managed from:

- TIE Kinetix's dedicated world class data center facilities utilizing the latest in hardware, virtualization and cloud based technologies. We manage your entire IT infrastructure and integration service environment.
- Your own IT infrastructure in close proximity to your critical business applications for high performance and minimal latency with communications. This is an extremely popular option for companies who like the performance and reliability of their own internal systems, yet do not want the extra maintenance burden of managing the integration process.

We use the highest quality products and services.

Our robust integration tool set has been developed for more than a decade and continues to serve some of the largest multi-national enterprises in business today. All options are fully managed by our team of integration specialists. Contact us for more information.

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